

# KEEPING YOUR VESSELS RUNNING

**With 90 % first-time-fix rate**  
our service engineers perform quality  
maintenance and repair that keeps  
your vessels running

NavCom  
Service

Outsourcing IMO shore-based maintenance for navigation and communication equipment brings a whole range of benefits for ship owners and managers. Almost 2,000 vessels already rely on our NavCom service. [Read on to find out why.](#)

## 10 ways you benefit from INTERSCHALT's NavCom service

1. No maintenance backlog – ensuring mandatory maintenance and repair is carried out on time
2. No offhire or deficiencies during Port State Control inspections due to defective NavCom equipment
3. Our service is not restricted to specific manufacturers
4. One invoice per ship per year – leading to a significant reduction in administrative work for nautical superintendents, purchasers and accountants
5. Predictable costs allow reliable budget planning
6. No travel expenses in major ports
7. A personal key account coordinator will be assigned to your company
8. Regular, consistent and fleet-wide repair and maintenance documentation
9. Your crew can rely on technical phone support 24/7
10. Our "Support Notes" inform your crew about any defects that have been detected

## SCOPE OF SERVICE

NavCom Service from INTERSCHALT is available on a contract basis or by individual agreement. There are contracts for different levels of maintenance and repair.

- » **Basis NavCom** covers the mandatory annual tests
- » **Comfort NavCom** covers the mandatory annual tests plus maintenance and repair of equipment
- » **My NavCom** lets you choose the service your fleet needs

## NavCom Services

	Basis	Comfort	My
Annual gyro overhaul (including fluids and up to 2 gyros per vessel)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
APT (VDR) including COC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Radio Survey (GMDSS), including AIS, SSAS, SART, EPIRB	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
SART/EPIRB replacement service for expired batteries	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Magnetic compass calibration (once every two years)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Radar inspection (including up to 2 radar systems per vessel)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Maintenance and repair of NAVCOM equipment	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Batteries	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Wear-and-tear parts (magnetron, drive belts, etc.)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
On-board time while performing maintenance service	<input type="checkbox"/>	tba	<input type="checkbox"/>
Travel costs and expenses in major ports (300 km/3 hours)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Spare parts on a lump-sum basis (per attendance, per equipment, including delivery)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



## WORLD WIDE

### INTERSCHALT has an extensive network across the globe

- » INTERSCHALT service centers in the ports of Hamburg, Rotterdam, Houston, Singapore and Shanghai
- » More than 400 certified service partner technicians in 37 countries
- » Service coordinators who ensure the availability of service technicians and spare parts whenever you need them in our major ports

**Our service team is looking forward to your call!**